**Project objectives**

The project “**Tools for Intercultural Education of Nurses in Europe**” (IENE 3) aims to increase the skills of nurses and health care professionals for providing culturally competent and compassionate care to patients and facilitate their effective participation in the European labour market.

Partners from six European countries, UK, Romania, Italy, Germany, Turkey and Netherlands, will develop and pilot tools which enable the implementation of the European PPT/IENE Model for intercultural education of nurses.

**Planned Activities**

The six European Partners will...
... adapt and develop the PPT / IENE transcultural model
... create innovative training toolkits using the model on the following:
  - Compassionate Care
  - Courage in Healthcare
  - Therapeutic intercultural communication
... create and pilot innovative assessment tools
... collect case studies for delivering intercultural learning on compassionate and culturally competent care

**First Meeting at London/UK**

31\(^{\text{th}}\) October till 1\(^{\text{st}}\) November 2013

Our first meeting took place at London/UK. Professor Rena Papadopoulos invited the project team of all European partners to the Hendon campus, Middlesex University. In these two days many organizational and management contents and processes were clarified. The partners introduced themselves and got in touch with the different ways of education and providing care in every partner country. Furthermore the partners did some workshops about defining compassionated care, realizing that there are intercultural differences.
AOUS/Italy The University Hospital of Siena is a highly specialized hospital which has gained a national reputation for its outstanding care and innovative medical treatments. Proud of the historical roots of tradition and constant innovation in research and education, scientists and doctors continue working together to improve the quality of life and the psycho-physical well-being of patients. AOUS is composed of eight departments characterized by integrated activities such as medical care, teaching and research.

EDUNET/Romania The aim of the “EDUNET” Organization is to provide services and resources for promoting lifelong education, for supporting professional education, education for active citizenship and for lasting development. EDUNET is authorized by Romanian Ministry of Education and Research and Ministry of Work, Social Solidarity and Family as provider for adult professional training of foreign languages.

Marmara Hospital/Turkey Marmara University Research and Training Hospital, is one of the most specialized hospitals in Turkey with modern facilities, advanced equipment and highly qualified staff. There is an extensive research and educational activities as well as collaboration with the Health Ministry ensuring short and long-term optimal quality of examinations, treatment and nursing. In our hospital there are 541 beds, 566 doctors, 550 nurses and 175 paramedics and in the last three months, 800 000 patient visits. Marmara University Hospital is a tertiary receiving hospital. The hospital treats and cares for patients with the branches of internal medicine and the surgical and emergency service.

This project has been funded with support from the European Commission.
**Middlesex University/UK** is one of the largest UK universities. We teach 40,000 students on Middlesex courses at our campuses in London, Dubai and Mauritius and with prestigious academic partners across the world. Our main campus is located in North West London which is highly multicultural and with numerous pockets of deprivation. We have a reputation for the highest quality teaching, research that makes a real difference to people’s lives and a practical, innovative approach to working with businesses to develop staff potential and provide solutions to business issues.

**Albeda College/Netherlands** is a secondary college for vocational training and adult education, with about 25,000 students and 2,000 employees (teaching and not-teaching personnel). The college is providing vocational education on 4 levels while the adult general education is mostly based on contracts with Local Authorities targeted to supply basic and language skills to new immigrants.

**Volkssolidarität/Germany** in Gera sees itself as a politically and denominationally independent, nonprofit membership association which operates in the interest of health and welfare facilities. With a wide range of social services, the district association turns in his work with seniors, children and adolescents and persons in need of assistance. Managing all the services with a number of staff about 300.